



**Title:**

Resident or other physically abusive person - CODE BLANC - Emergency Procedures

**Policy no. :**

750.06

**Reviews:**

06/2016, 04/2018, 11/2019, 03/2021, 11/2022

**Effective Date:**

January 1, 1994

**Applies to:**

All employees

**Table of contents**

**1. Policy Statement.....3**

    1.1. Statement .....3

**2. Definitions.....3**

    2.1. Acts of violence.....3

**3. Policy Objective .....3**

    3.1. Objective.....3

**4. Application of the policy .....3**

    4.1. Application .....3

**5. Policy Requirements .....3**

    5.1. Violent act committed by residents .....3

    5.2. Violent act committed by visitors, family members or an intruder.....4

    5.3. Violent act committed by a staff member.....5

**6. Responsibilities.....5**

    6.1. Employees .....5

    6.2. Management team.....5

**7. Legislative authority .....5**

    7.1. Legislative authority .....5

**8. References.....6**

## **1. Policy Statement**

### **1.1. Statement**

1.1.1. Initiate emergency procedures when a resident or other person is physically abusive.

## **2. Definitions**

### **2.1. Acts of violence**

2.1.1. Acts of physical violence are covered by this procedure. Physical violence is any action taken with the intent to injure:

- a. slapping or hitting with any part of the body
- b. hitting with an object
- c. pinch
- d. bite
- e. scratch
- f. squeeze.

## **3. Policy Objective**

### **3.1. Objective**

3.1.1. Promote a safe and secure environment for residents and staff.

## **4. Application of the policy**

### **4.1. Application**

4.1.1. This policy applies to all employees of the Residence.

## **5. Policy Requirements**

### **5.1. Violent act committed by residents**

5.1.1. The person who identifies a violent resident;

- a. Keeps other residents safe;
- b. Does not confront the violent resident and withdraws;
- c. Announce the WHITE CODE via cell phone indicating the location (example: White Code kitchenette of the unit and repeat it 3 times);

- d. Remain in the vicinity, while ensuring your own protection until help arrives;
- e. Can parley, calm and reason, but should not attempt to control an agitated or frightened person alone.

**5.1.2. The nurse responsible for the abusive resident**

- a. Assesses the situation and provides assistance and follow-up to the injured person(s);
- b. Writes the incident report to the resident's electronic record, which includes calling the proxy, notifying the attending physician, short and long term interventions to prevent further recurrence;
- c. If involves other residents, the nurse will write the incident report to the electronic file of the resident(s) involved, which includes call to the proxy, notify the attending physician, short and long term interventions;
- d. If involving an employee(s) and/or visitor(s), the resident's charge nurse will provide an incident/accident form to be completed (csspat);
- e. Call the police (if necessary, depending on the severity of the incident);
- f. Evaluates with the attending physician the possibility of transferring the resident to the hospital (FORM 1)
- g. In case of injury, report to the MOHLTC according to the procedures in the orange binder, "Report to MOHLTC";
- h. Inform the administrator of the incident.

**5.2. Violent act committed by visitors, family members or an intruder**

**5.2.1. The person who identifies an abusive person:**

- a. Keeps residents safe;
- b. Do not confront the violent individual;
- c. Don't try to keep the individual violent;
- d. Announce the WHITE CODE via cell phone indicating the location (example: White Code kitchenette of the unit and repeat it 3 times);
- e. Remain in the vicinity, while ensuring your own protection until help arrives;

f. Can parley, calm and reason, but should not attempt to control an agitated or frightened person alone.

**5.2.2.** The floor charge nurse informs the registered nurse who:

- a. Call the police (if necessary and possible)
- b. Will inform the CIO and/or administrator who:
- c. Evaluate the possibility of termination of access rights
- d. Evaluate the possibility of legal action

**5.3. Violent act committed by a staff member**

**5.3.1.** The person who notices the facts immediately informs the nurse in charge.

- a. The charge nurse will ask the staff member who committed a violent act to leave the premises.
- b. Will notify the ISD and/or nursing supervisor who will initiate the investigation process;
- c. Call the police (if necessary).
- d. Employee subject to discipline, suspension, legal action or dismissal.
- e. Will report to the MOHLTC according to the procedures listed in the orange binder,  
"Report to MOHLTC;

**6. Responsibilities**

**6.1. Employees**

**6.1.1.** All employees must:

- a. Become familiar with and comply with this policy

**6.2. Management team**

**6.2.1.** This policy will be tested and reviewed annually.

**7. Legislative authority**

**7.1. Legislative authority**

**7.1.1.** *Long-Term Care Recovery Act of 2021 Section*

**7.1.2.** Regulations of Ont. 246/22

## 8. References

8.1.1. Incident report to the resident's electronic record

8.1.2. Electronic Incident Report to MOHLTC

**Eric Larocque**

Signed with ConsignO Cloud (08/11/2022)  
Check with verifio.com or Adobe Reader.

Prescott  
*Russell*

---

Eric Larocque  
Director